

Thursday 16 June 2022  
Opens 08.15 and closes 17.00



# CHIC Conference & Exhibition 2022

Planning ahead for housing



**CHIC CONFERENCE FOR  
HOUSING AND CONSTRUCTION PROFESSIONALS**

## Welcome to the 2022 CHIC Annual Conference and Exhibition

We have a packed programme for you. This year, we have seven great workshop sessions with a wide range of experts, covering insightful topics, who will share their knowledge and expertise to help you Plan Ahead for Housing. Aside from networking with your sector colleagues, sharing knowledge, expertise and best practice solutions, you can also be sure that you will come away with:

- ✓ **Key sector insights on current issues from the range of topical workshops delivered by expert speakers from the housing and construction sectors.**
- ✓ **A deeper understanding of emerging trends and hot topics such as Disrepair, Levelling Up, Decarbonisation, Wave 2 SHDF Funding and more.**

Our vibrant exhibition will enable you to see new product and service launches from our 40+ exhibitors, from merchants and manufacturers to contractors and consultants.

As usual, our team will be on hand to tell you about the full breadth of CHIC's offer and answer any questions you might have. Look out for the team, they are the ones with the green name badge.

**We hope you enjoy your day.**

## With thanks to our sponsors:



### Our media partner

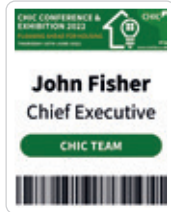
**HOUSING  
MANAGEMENT  
& MAINTENANCE**

Housing Management & Maintenance features a range of content for professionals in the housing and facilities management sector. The industry news section offers a comprehensive insight into current affairs, with informative editorial features on everything from refurbishments and technology to finance and safety offering key advice from expert contributors.

## Conference programme

08.15 – 08.45 <b>Early Bird registration &amp; breakfast networking</b>	
08.45 – 09.30 The Hindlip Suite <b>Early Bird Workshop</b>	<b>THE SUPPLY CHAIN STRAIN</b> Tackling the pressures collaboratively
From 09.00 <b>Exhibition opens / registration</b>	
09.45 - 10.00 Main stage <b>Welcome session</b>	<b>WELCOME ADDRESS</b> Words from Mark Easton and Maggie Punyer
10.15 – 11.15 The Mercian Suite <b>Workshop 1</b>	<b>WHAT'S THE SMART WAY TO BUILD NEW HOMES?</b> How we can change the approach?
10.15 – 11.15 The Hindlip Suite <b>Workshop 2</b>	<b>BIG DATA AND INTELLIGENT ASSET MANAGEMENT</b> Using data effectively to make informed decisions
11.15 – 11.45 <b>Coffee &amp; networking</b>	
11.45 – 13.00 Main stage <b>Keynote Workshop</b>	<b>PLANNING AHEAD FOR HOUSING</b> What do the next few decades look like?
13.00 – 14.00 <b>Lunch</b>	
14.00 – 15.00 The Hindlip Suite <b>Workshop 3</b>	<b>BUILDING SAFER HOMES</b> Are today's standards enough for tomorrow?
14.00 – 15.00 The Mercian Suite <b>Workshop 4</b>	<b>TECHNOLOGICAL ADVANCEMENTS</b> Separating gimmicks from innovation
15.00 – 15.30 <b>Tea &amp; networking</b>	
15.30 – 16.30 Main stage <b>Workshop 5</b>	<b>CREATING A SUSTAINABLE FUTURE</b> Quality, quantity, or both?
17.00 <b>Exhibition closes</b>	

## Information (housekeeping)



If you need any assistance, look out for a GREEN name badge as a member of the CHIC team will be able to help.

So you know who is who:

Grey name badges are **speakers**

Orange name badges are **delegates**

Lime green name badges are **exhibitors**



### Cloakrooms

A free cloakroom is situated in **Box 5**, located just after the entrance to the **Mercian Workshop Room**.



### Refreshments

Tea, coffee, breakfast and lunch will all be available, alongside cold beverages, in the exhibition (**Pitchview Suite**).



### Taxis

The reception desk at the main entrance to the building will be able to assist with contacting local taxi services.

## Exhibition

As well as the exhibition in the Pitchview Suite, this year we have exhibitors outside the entrance area and in the boxes on route to the Mercian Suite.

## Activity outside



### Drone demonstration

Vantage-UAV will be showing their impressive building mapping software live throughout the day over the stadium. Please visit **Box 12** for more information.



### Training Vehicle

**Danfoss** are located at the entrance of the building, providing tours of their training and exhibition vehicle.





## Meet the CHIC board



**Maggie Punyer**  
Chair



**David Wells**  
The Wrekin Housing Trust  
Vice Chair



**Mak Akinyemi**  
Asset Management  
Consultant



**Natalie Baxter**  
Community Housing



**Luke Beard**  
Community Housing



**Jayne Bissell**  
Connexus Group



**Naeem Nawaz**  
Accent Housing Group



**Sarah Payling**  
Ocean Media Group



**Mark Pinnell**  
Dacorum BC



**Leon Storer**  
Stonewater

## Session chairs

Many thanks to our chairs for the day who bring a wealth of expertise and perspective to their workshops, facilitating great debate and discussions.



**Mark Easton** is a journalist, broadcaster and author. As Home Editor for BBC News, he heads the UK Specialists Unit based at Broadcasting House. Mark really understands the sector and the issues we deal with, so he is always able to inspire a healthy debate. We welcome Mark back for the fifth year at the CHIC annual conference.



**John Fisher** is a housing asset management specialist, advising and supporting housing organisations in their business and asset management strategic planning, procurement, project and programme delivery. He has a particular interest in asset performance and now how this links to zero carbon. John is CHIC's Chief Executive and a Director at ARK Consultancy.



**Victoria Speakman** is the Head of Member Services for the South, South West and Wales. She has over 25 Years experience working with public and private sector, providing first class service delivering solutions for all Planned, Responsive, Building Safety, Section 20, New Build and Retrofit requirements.

## Atlas Trade

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#### Basins and Pedestal Set



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#### Close Coupled WC's



Atlas Trade Close Coupled WC Pack

Atlas Trade Close Coupled Smooth WC Pack

#### Doc M Packs



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50cm Concealed Urinal Boxed Packs (bowl, cistern, auto siphon, pipework, waste, top inlet spreader and brackets).



Keith Nicholson  
Specification manager  
knicholson@leeco.co.uk



Tom Farrant  
Head of Specification  
tfarrant@leeco.co.uk



Joanne Dobbs  
Northern Specification  
Sales Manager  
jdobbs@leeco.co.uk

08.45 – 09.30 **Early Bird Workshop**

## THE SUPPLY CHAIN STRAIN

Tackling the pressures collaboratively

## The Hindlip Suite

Brexit, Covid and international disputes have individually and collectively disrupted normal operations within supply chains. Our speakers will be providing their perspectives on how we can come together to minimise the impact and maintain normal services.



Chaired by:  
**Mark Easton**

Sponsored by:



### Panellists:



#### Steven Alldritt, Technical Director, CPS

Steven's been in the industry for 35 years. He is a qualified building services engineer who worked in P&H Merchant & UFH suppliers during his career. Steve currently heads up the CPS Energy Efficiency team.



#### Atul Dattani, Category Account Manager, CEF

Atul has been working within Public Sector Contracts for over 25 years and has worked on major projects such as Scottish Parliament, Derby Royal Hospital, Queen Elizabeth Hospital & Nottinghamshire Police Anti -Social Project. He currently works with clients on matters such as Social Value, Net Zero, Renewables, First Time Fix, Compliance & Legislations and looking at digital Solutions to improve efficiencies.



#### David Wells, Executive Director of Operations, Wrekin Housing Trust

David has a wide range of experience across housing management, responsive repairs, asset management and commercial services development and delivery. As well as an Executive Director at Wrekin Housing Trust, he is also CHIC's Vice Chair.



FIRE RISK ASSESSMENTS

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For more information and an informal chat, contact Dario on the number or email below.



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Dario.Amanovic@osterna.co.uk



10.15 – 11.15 Workshop 1

## WHAT'S THE SMART WAY TO BUILD NEW HOMES?

How we can change the approach?

The  
Mercian  
Suite

The sector is positive when talking about modern methods of construction, but behind other sectors in building that way. Our panel will give their perspective on how MMC can become mainstream (or not!)



Chaired by:  
**Mark Easton**

Sponsored by:



### Panellists:



#### Simon Wingate, Partnerships Director, Lovell

Simon's primary responsibility is to develop high quality, smart homes and nurture strategic relationships with key clients including LAs, HAs, Land Agents and consultants to unlock new multi-tenure housing developments.



#### Gaynor Tennant, Founder & Chair, Offsite Alliance

Gaynor has established a presence in the UK as a leader in removing the barriers of entry to enable greater uptake of offsite construction. She has a solid grounding in running MMC projects from concept through to successful deployment of homes on-site.



#### Scott Bibby, Managing Director, Corehaus

Scott is the MD of a forward thinking and innovative modular housing manufacturing business. He has vast experience in multiple industries including construction, aerospace, rail, testing, maintenance, manufacturing, and more.



Exhibitors:

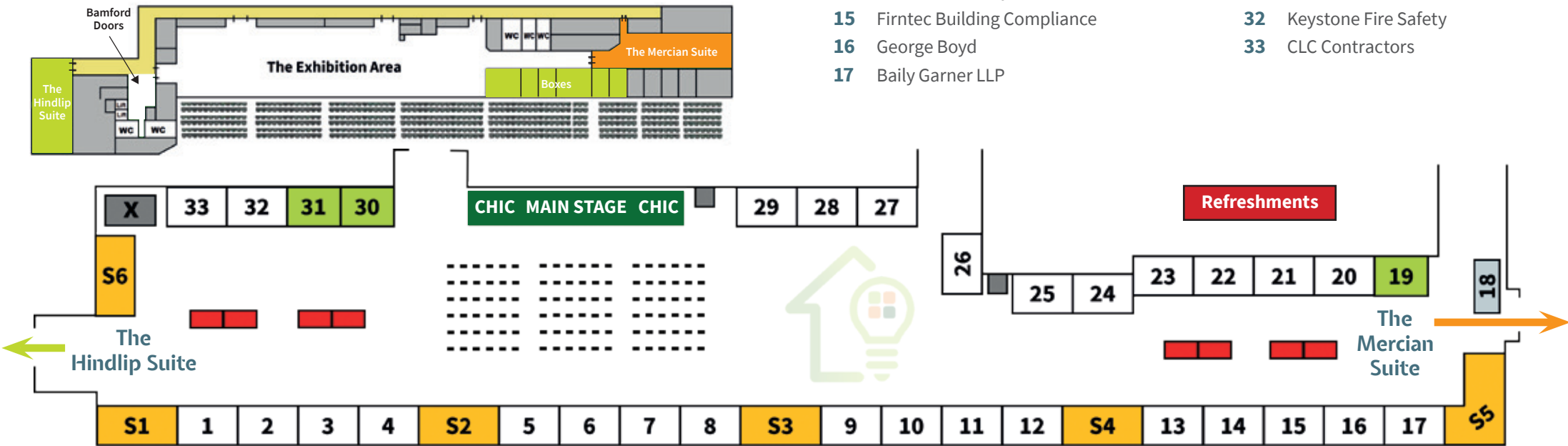
Our exhibition comprises of CHIC’s supply chain partners, all accessible via our suite of frameworks, contracts and DPS solutions. Be sure to visit all stands and find out more about their latest services, products and solutions to help you deliver your asset management and development programmes.

Sponsors:

- S1 Nationwide Windows
- S2 Aico
- S3 Niyaa People
- S4 Global HSE Group
- S5 Harmony Fire
- S6 Pennington Choices

Boxes:

- Box 8 Worcester Bosch
- Box 9 Altro
- Box 10 ADEY
- Box 11 CEF
- Box 12 Vantage UAV



- 1 Laker Building Management Solutions
- 2 Nichol Associates
- 3 City Plumbing Supplies
- 4 Axiom Building Solutions
- 5 Geberit Sales
- 6 Ventro Group
- 7 Hankinson Limited
- 8 MSS Group
- 9 Novus Property Solutions
- 10 Cubic FM
- 11 RexelUK
- 12 SGS United Kingdom
- 13 SIG Roofing Supplies
- 14 ARK Consultancy
- 15 Firntec Building Compliance
- 16 George Boyd
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- 22 Stelrad
- 23 Resideo
- 24 Sunfish Services
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- 29 Multipanel
- 30 Equans
- 31 Methven UK
- 32 Keystone Fire Safety
- 33 CLC Contractors





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the fire protection experts.

10.15 – 11.15 **Workshop 2**

## BIG DATA AND INTELLIGENT ASSET MANAGEMENT

Using data effectively to make informed decisions

The  
Hindlip  
Suite

As the saying goes, numbers don't lie. Using reliable data to develop a considered and active asset management strategy will help future proof your assets and maximise the value of your homes.



Chaired by:  
**John Fisher**

Sponsored by:



### Panellists:



**Jayne Elliott, BDM, Switchce**

Jayne works to make a positive difference to people in their homes, bringing direct benefits through use of modern technology, and to provide landlords with insight and methods to allow efficient management and investment decisions for their property.



**Tilak Biswas, Partner, Wipro**

Tilak has 21-years of cross-industry experience working with major clients across the globe. He has extensive experience of Big Data, Artificial Intelligence & Analytics, RPA, Digital Transformation and Strategic Consultancy.



**Adam Borrie, ARK Consultancy**

Adam is an experienced Asset Management Consultant with a business systems and change management background, who has developed a holistic approach to business improvement.



Homes and neighbourhoods that people want to live in and that provide an effective return on investment are critical to the success of our clients' businesses. For this reason, we put our property services at the heart of our consultancy offer.

## ARK's Strategic Asset Performance Model

Make informed decisions for retention, investment, remodelling and the disposal of stock using reliable data to develop a considered and active asset management strategy.

Futureproof your assets through our asset grading model and maximise the value of your homes.



11.45 – 13.00 **Keynote Workshop**

## PLANNING AHEAD FOR HOUSING

What do the next few decades look like?

**Main stage**

The housing and construction sectors face some big challenges. We have cost inflation, material and labour shortages, the need to reduce carbon emissions, new legislation and a housing shortage. We need to invest in our current homes and build many new ones. An effective response to all of these challenges is imperative.



Chaired by:

**Mark Easton**

### Panellists:



#### **Will Perry, Director of Strategy, Regulator of Social Housing**

Leading development of corporate strategy for the Regulator of Social Housing, including policy development, stakeholder relations, regulatory assurance and business intelligence.



#### **Trevor Williams, Professor / Former Chief Economist**

Trevor is the former chief economist of Lloyds Bank, a position he held for over 15 years. He has worked as an economist in the city of London for 30 years, including for the government economic service.



#### **Katherine Saunders, Partner, Trowers & Hamlin**

Katie has over 20 years of experience advising on construction contracts in the real estate sector. She is particularly known for her work with housing providers in the UK in procuring regeneration, PFI and investment and asset management projects.



#### **Mark Southgate, Chief Executive, MOBIE**

Mark is a chartered town planner with over 30 years' experience in planning, environment and management roles in local government, non-governmental organisations and central government agencies.



The European Market Leader  
in **Home Life Safety**

THE CONNECTED HOME LIFE SAFETY SOLUTION

## CREATING **SMARTER,** **SAFER HOMES.**



Aico with HomeLINK offer a network of alarms and sensors to improve the health and safety of homes throughout the UK.

Find out more at:  
[www.aico.co.uk/  
smart-home](http://www.aico.co.uk/smart-home)



### Fire and Carbon Monoxide (CO)

Our 3000 Series offers full circle Fire and CO protection, wirelessly connecting to the SmartLINK Gateway via Radio Frequency for remote whole-system data monitoring.



### HomeLINK Environmental Sensors

Monitor temperature, humidity and Carbon Dioxide to gain insights into indoor environmental conditions to create better maintained, healthier, energy efficient homes.



### SmartLINK Gateway and App

The SmartLINK App enables quick and easy installation of alarms and sensors with SmartLINK technology, while the Gateway is the central hub for data, extracting information from connected devices.



### The HomeLINK Dashboard

Data is extracted from all connected alarms and sensors with actionable insights presented on the dashboard, segmented by high, medium and low risk.



### The Resident App

With the HomeLINK Resident App, residents are provided with a healthy home rating, handy advice on how to improve the quality of their home, and Fire and CO alarm testing reminders.

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14.00 – 15.00 **Workshop 3**

## BUILDING SAFER HOMES

Are today's standards enough for tomorrow?

The Hindlip Suite

Events over the last five years have rightly put higher expectations on the requirements to ensure safe homes throughout the design, construction, occupation and maintenance of the property. How have we responded to what might change?



Chaired by:  
**Victoria Speakman**

Sponsored by:



### Panellists:



### Chris Graham, Director, PML Group

Chris is driven by making a positive difference to businesses, teams and individuals. He's developed extensive experience working to improve and develop business strategy and growth, business planning, customer insight, service design and delivery and collaborative behaviours.



### Jason Challenger, Chief Development Officer, Checkmate Fire

Jason has developed an in depth understanding of Passive Fire Protection materials, systems and their applications as well as limitations throughout his career. With a wide appreciation of the construction project / building lifecycle, he's able to provide a considered approach to all aspects of the installation, repair and maintenance of PFP.



### Stephen Sharman, Member Services Director, CHIC

Stephen is a Head of Member Service for CHIC, having worked with a wide range of members for over five years. His background is in account management and project management for a large housing association. Stephen has led CHIC's response to fire safety.



Visit Kevin on  
**Stand S1** for  
more details

kevinc@nwd.co.uk  
07901 005821



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14.00 – 15.00 **Workshop 4**

### TECHNOLOGICAL ADVANCEMENTS

Separating gimmicks from innovation

**The  
Mercian  
Suite**

This session will consider why the housing sector is slow when it comes to the uptake of technology in the maintenance of properties. How can you be sure what you implement is the most effective solution?



Sponsored by:



Chaired by:

**Mark Easton**

#### Panellists:



#### **Mark Pinnell, Director, Dacorum Borough Council**

A highly skilled and experienced Social Housing professional with an extensive background in Property Maintenance and Asset Management combined in a career with experience that cuts across both the Public and Private Sector.



#### **Howard Tee, Director of Architecture, Newtecnic**

Howard is an architect and engineer who specialises in the design of cutting edge neo-futurist buildings. He holds chartership for architecture from the Royal Institute of British Architects and is a member of the Institution of Engineering Designers and a member of the Institution of Engineering and Technology.



#### **Andrew Watts, Director of Engineering, Newtecnic**

Andrew is an architect and engineer who designs cutting edge neo-futurist buildings. He holds charterships for engineering and architecture from the Institution of Engineering Designers and the Royal Institute of British Architects. Andrew is a Fellow of the Institution of Civil Engineers, and a Fellow of the Royal Society of Arts.



#### **Karl Pallas, Chief Technology Officer, Multivista**

A chartered surveyor by profession, working as the Senior Regional Principal of Multivista, Karl is responsible for leading both the strategic direction of Multivista's London UK business and its day-to-day operations.





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- ▮ Corporate Support
- ▮ Trades & Labour
- ▮ Property & Surveying
- ▮ Maintenance Contractors

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Public Sector partners

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Professionals placed



### 15.30– 16.30 Workshop 5

## CREATING A SUSTAINABLE FUTURE

Quality, quantity, or both?

Main stage

The housing sector has responded quickly and positively to the challenge to decarbonise our asset base. So how well are we doing, what have we learnt and what more do we need to do?



Chaired by:  
**Mark Easton**

Sponsored by:



### Panellists:



#### Colin Noble, Sales Director, Future-Build

35 years experience, vision and innovation in building homes across all tenures. Delivering solutions on Modular construction, Net Zero Carbon, sustainable housing, eco heating, transport and planning communities.



#### Tim Freeman, Director, Energy Specifics / iScan

Tim cares deeply about creating a sustainable future for everybody and has sought knowledge of the built environment, with an emphasis on retrofitting and sustainability. He oversees PAS 2035 compliance and Retrofit Coordination with the in-house team.



#### Jon Daley, Asset Sustainability Manager, Magenta Living

Highly driven, energetic and analytical leader with a 13-year proven track record in providing both strategic and operational insight within housing. Working towards effectively providing better services utilising intelligent led sustainable methods for the betterment of our residents lives.

## CHIC's services



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